

1159903

Registered provider: Holistic Approach Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care and accommodation for up to five children who may have emotional and/or social difficulties and/or learning disabilities. The home is privately owned.

The manager was registered with Ofsted in February 2020.

Due to COVID 19 (coronavirus), at the request of the Secretary of State, we suspended all routine inspections of social care providers on 17 March 2020.

Inspection dates: 9 to 10 June 2021

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 29 October 2019

Overall judgement at last inspection: Good

Enforcement action since last inspection: None

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/10/2019	Full	Good
31/01/2019	Full	Outstanding
13/12/2017	Full	Outstanding
23/02/2017	Interim	Sustained effectiveness

Inspection judgements

Overall experiences and progress of children and young people: good

Children make good progress and benefit from effective, high-quality support from staff. The support children receive encourages change and secures improvement in their lives.

Children are supported to meet their friends and families, in line with their individual plans. This ensures that they sustain their close relationships with people who are most important to them. Children build and sustain positive attachments to the staff who care for them. They have stability and consistency in their lives. Children say they enjoy living at the home and have good relationships with the adults who care for them. One child said, 'My relationships with staff are good. Staff are very supportive.'

Staff promote the learning and educational achievements of children. Children attend school on a regular basis. Staff work in partnerships with schools to support attendance and progress. Children enjoy positive activities, and staff encourage and support their individual interests and hobbies.

The health needs of the children are met. Children are registered with the health services that they need to be healthy. They attend their routine health appointments with good support and encouragement from staff.

The home is reasonably well maintained. However, some areas need redecorating and the house lacks a homely feel. The home is dark and does not present as being warm or welcoming. A child said, 'I think the home looks bland. The lounge needs painting. It's a bit old and needs freshening up.'

How well children and young people are helped and protected: good

Children are comfortable in the knowledge they can talk to staff about issues which affect them. There have been no complaints raised with the home and no complaints were raised by the children during the inspection. Children are kept safe and feel safe.

Children are suitably matched. Impact risk assessments are completed carefully to inform placement decisions around the suitability of new admissions. This ensures that the needs of the children are met safely.

A social worker said, 'They are absolutely fabulous. They ensured that it was a planned move and facilitated my involvement. By the time [child's name] moved in she felt like she belonged.'

There have been no missing from care episodes concerning the current group of children living in the home. Previously, when children have been reported as missing appropriate action has been taken to locate them quickly to secure their safe return.

Risks associated with the children are recorded clearly. Staff have a good understanding of the specific needs and vulnerabilities of the children. Children are safer because of the actions staff take to support and protect them.

The use of restraint is only used as a last resort and only used to protect children from harm. Consequences to address negative behaviour are fair, balanced and proportionate.

Significant incidents are reported to the placing authorities to promote the safety and well-being of the children. However, there have been identified occasions when Ofsted has not been appropriately informed of some significant events. A requirement is made to address this issue.

The accommodation provided for children is physically safe and appropriately secure. Health and safety matters are managed effectively.

The effectiveness of leaders and managers: good

Leaders and managers exercise strong and effective leadership across the operation of the home. They encourage and enable staff to effectively support children living in the home.

The registered manager is supported by a stable and well-established staff team. The staff are qualified, trained and experienced which means that they can meet the specific needs of the children. The management team ensures that all staff receive regular, practice-related supervision. Team meetings are held regularly to discuss the progress and experiences of children living in the home.

The home meets the aims and objectives as set out in its statement of purpose. Staff provide and deliver a good-quality service for the children. Staff maintain effective partnerships with placing authorities and other external services. This ensures that children benefit from the best possible help and all-round support. A social worker said, 'She seems really settled and they keep her safe. I am quite impressed really. She gets on well with all of the staff.' And, 'They are really good at joint working.'

There are good arrangements for reviewing and improving the quality of children's care. The manager makes effective use of the home's internal and external monitoring activities to understand the strengths and weaknesses of the home. The manager acts when shortfalls are identified to secure the home's continuing improvement.

The home has met and addressed the requirement and recommendations from the last inspection.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that the premises used for the purposes of the home are designed and furnished so as to— meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6 (1)(a)(b) (2)(c)(i)(ii)) This relates specifically to the improved furnishing and redecoration of the home.	2 August 2021
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or	5 July 2021

concludes (in which case, the notification must include the outcome of the child protection enquiry); or

there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii) and (e))

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1159903

Provision sub-type: Children's home

Registered provider: Holistic Approach Limited

Registered provider address: 99 Parkway Avenue, Sheffield S9 4WG

Responsible individual: Brian Lewis

Registered manager: William Ingham

Inspector

Anthony Kyem, Social Care Inspector

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