

1155775

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is run by a large private organisation. It is registered to provide care for one child who may have social and emotional difficulties and/or learning disabilities.

A new responsible individual has recently been appointed and Ofsted are currently assessing their suitability to carry out the role.

The manager registered with Ofsted in June 2024.

At the time of this inspection, one child was living at the home. The child spoke with the inspector.

Inspection dates: 16 and 17 December 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 1 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/10/2024	Full	Good
25/05/2021	Full	Good
09/07/2019	Full	Good
30/05/2018	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

When children move out of the home, they experience well-planned moves with opportunities to visit their new home before they move in. One child has moved into the home and was supported to personalise their bedroom and display photos of their family. This helped the child to settle and feel at home.

Staff know the children well and understand their lived experiences. One social worker commended staff's persistence with one child and said, '[Child's name] has positive relationships with staff.' This demonstrates that staff help children to feel understood and have a sense of belonging.

Children make good educational progress when living at the home. Staff work closely with education professionals and encourage children's attendance. For one child, there has been significant progress in their engagement and learning from their starting point.

Children's health needs are met. When there are barriers to children accessing health appointments, staff arrange for the appropriate health professionals to visit children at the home. This reduces children's anxieties and supports their engagement. As a result, one child now feels more able to access health support.

When there are risks associated with children seeing their family, the manager works closely with the local authority to explore options for this to take place safely. This ensures that children can still spend time with their loved ones.

Children participate in activities with staff. This includes going to theme parks, fairs and accessing local amenities. Additionally, children have opportunities to join extra-curricular activities, such as youth clubs and sports clubs. These experiences support children's social development and physical health.

How well children and young people are helped and protected: good

The child currently living at the home reported that they like the home and feel safe. The staff support children to understand processes and procedures that are in place to safeguard them. As a result, children are aware of who they could speak to if they had any concerns.

When children are missing from home, staff follow missing-from-home procedures. They search for children and work with police forces to support a safe return. A family member said, '[Staff] are active in looking for [Child's name] when they are missing.' Children are also provided with the opportunity to speak with an independent person when they return home.

Staff understand children's risks and speak confidently about managing these. They implement creative strategies to support children's well-being and safety. For example, one child uses a safe word to alert staff when they need help or support in the community.

Staff work well with a range of external agencies. Professionals report good partnership working. When specific concerns arise, staff make referrals to the appropriate services, ensuring that children have access to specialised support that meets their individualised needs.

Staff speak confidently about their safeguarding responsibilities. When a concern was raised about a staff member, this was taken seriously. There is good partnership working with other professionals. However, there was a lack of robust challenge when one partner agency did not respond within the expected timescales.

The effectiveness of leaders and managers: good

The manager is suitably qualified and experienced. Staff say they feel supported by the management team and they enjoy their role. One member of staff said, 'I feel 100% supported.' This demonstrates an environment where staff feel able to talk openly about any worries or concerns they may have.

Team meetings take place regularly and are informative, supporting the smooth running of the home. The manager sometimes uses these meetings as an opportunity to refresh staff's knowledge on safeguarding processes. This ensures that staff remain aware of their safeguarding role and responsibilities.

Staff supervisions take place regularly in line with the home's statement of purpose. They are supportive in nature and provide staff with the opportunity to seek additional support to improve their practice.

Staff complete a range of training specific to children's needs. The manager identifies that staff require additional support with record-keeping in order to ensure that records are clear and accurate. Training is allocated, but this has not yet been completed. Additionally, the home's rota is not always an accurate reflection of who is on duty.

There are effective safer recruitment processes in place. This reduces the risk of children being cared for by unsuitable people.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c)) The registered person must ensure that they seek to escalate matters when they do not receive a response. This relates specifically to seeking outcomes in respect of an allegation.	28 January 2026

Recommendations

- The registered person should understand the importance of careful, objective, and clear recording. This relates specifically to ensuring rotas are kept up to date and incident records are thorough. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)
- The registered person should ensure that they have a system in place which allows them to monitor the matters set out in the regulations at least every six months. This should include feedback from staff. ('Guide to the Children's Homes Regulations, including the quality standards', page 64, paragraph 15.2)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015, and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 1155775

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: 4th Floor Parkview, 82 Oxford Road, Uxbridge, England UB8 1UX

Responsible individual:

Registered manager: Donna White

Inspector

Kitty Wiper, Social Care Inspector

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