

1155761

Registered provider: Carbrey Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a private provider and offers care for up to three children who have experienced social and emotional difficulties. At the time of this inspection, three children were living in the home, and they were all seen and spoken to during this inspection.

The manager has been registered with Ofsted since July 2023. The manager is also registered as the manager of one of the provider's other homes. The manager plans to leave, and a new manager has been appointed.

Inspection dates: 8 and 9 December 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 4 June 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
04/06/2024	Full	Good
02/05/2023	Full	Inadequate
11/04/2022	Full	Requires improvement to be good
12/10/2021	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The children said they like living in this home. They get on well with the staff, and they can talk to them if they are worried about something. One child spoke about the high levels of support that they had received from the staff. Another child spoke about the strong relationship they have with their key person. The children could not identify anything that needed to change in this home.

Children have made good progress since living in this home. Their outcomes have improved, and they are making progress with their education. Children engage well in learning, and they are well supported to develop their independence skills. Children are learning to manage a budget, to do their own shopping and to complete household tasks. They are taught how to use public transport safely and to be safe in their community. Children are involved in community events and have helped others.

The managers and staff have shown great commitment to the children, and they continue to build strong relationships with them. This helps children to make progress and means that they feel well supported and cared for. One social worker commented on the high levels of support that the child they support has received and how this has had a positive impact on improving the child's overall outcomes.

Children have positive routines and boundaries in place for them. They are provided with consistent levels of care from the staff. This means that they are well rested and have the support they need.

The home is clean, comfortable and well maintained. There are comfortable spaces for children to sit in the lounge and a spacious dining area, so children can enjoy meals with staff. The home is beautifully decorated, and there is a large garden for children to use. A cinema room has been developed in an external building so children can enjoy movie nights with others. The environment enables children to relax and feel at ease.

Children have access to a range of opportunities, including going on holiday with staff. Children can also access a range of fun activities. Children enjoy playing golf, going out for lunch and on shopping trips. Staff have supported one child to experience their first aeroplane flight to help them make a step towards their future goals.

How well children and young people are helped and protected: good

Managers and staff work well with other agencies to manage levels of risk. The staff have a good understanding of what they need to do to support children. They talk to children in a calm way and have positive conversations with them. When one child was having more regular incidents, the staff worked hard to support the child to help these incidents reduce. The staff sought to understand the reasons for these and have put interventions in place to support the child. The staff talk to the child openly to explore

what is happening and to address any worries for their safety. This strong support helps children to learn from their experiences.

The manager and staff have developed strong working relationships with family members and people who are important to the children. There are regular meetings held with social workers and other agencies. The manager and staff talk to others about the potential risks. This promotes children's safety and ensures that levels of risk are being shared by all professionals and are not solely held by one person or agency.

Physical restraints have been used on a small number of occasions. These have been used as a last resort and are done to keep children and staff safe. When children go missing, there is a clear plan of action. Staff try to find children by contacting them and their friends by phone or going out in the community to look for them.

One child has been gaming online. While measures have been put in place to keep them safe, the arrangements to monitor the child's phone and internet use could be strengthened. The social worker expressed worries about how much time this child spends gaming. This is something the managers are addressing.

The effectiveness of leaders and managers: good

The managers know the children well, and they speak positively about the children in a caring and nurturing way. They understand the children's needs and how best to support them. The managers have high aspirations for children's futures and strive to provide children with strong levels of support so they can make progress towards independence. The managers are regularly involved in children's day-to-day care and enjoy spending time with the children.

There is good management oversight in the home. Monitoring and review systems are in place to make continuous improvements. There are positive levels of reflection and learning taking place. The managers know what works well in this home and understand areas that need further development.

The managers work in partnership with people who are important to children. There is regular contact between social workers and other agencies. Weekly reports are provided to social workers, and these ensure that they are kept up to date about children's experiences. Meetings are held regularly to talk about the children, and managers and staff advocate well for them. Therapeutic support is provided to children, when needed, and managers and staff seek regular advice from the behaviour support team. There is a lot of thought given to the right agencies being involved to support children effectively. All of this helps to keep children safe and ensures that their needs are being met.

Staff said they enjoy working in this home. They feel valued and well supported by their managers. The staff said they have access to regular supervision and good levels of training. Managers identify relevant training for the staff and implement this. Regular

team meetings are held, and these are well attended. Staff are given opportunities to talk about their practice so they can develop their knowledge.

Staff are recruited using safer recruitment processes. However, risk assessments relating to staff do not always clearly record actions that staff need to take.

Recommendation

- The registered person should ensure that managers continually and actively assess the risks to children and the arrangements in place to protect them. This relates to supporting children to stay safe on line and also in respect of plans in place to support staff practice when needed. (Guide to the Children's Homes Regulations including the quality standards, page 42, Paragraph 9.5)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social Care Common Inspection Framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations including the quality standards'.

Children's home details

Unique reference number: 1155761

Provision sub-type: Children's home

Registered provider: Carbrey Care Ltd

Registered provider address: 7 Rockfield Business Park, Old Station Drive,
Leckhampton, Cheltenham GL53 0AN

Responsible individual: Tracey Lane

Registered manager: Damion Gallimore

Inspector

Sarah Sheffield, Social Care Inspector

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