



West Hants Tennis Club Creche

Inspection report for early years provision

Unique Reference Number 100450
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Inspector Anne Mitchell

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Registered person West Hants Tennis Club Creche
Type of inspection Childcare
Type of care Crèche

ABOUT THIS INSPECTION

The purpose of this inspection is to assure government, parents and the public of the quality of childcare and, if applicable, of nursery education. The inspection was carried out under Part XA Children Act 1989 as introduced by the Care Standards Act 2000 and, where nursery education is provided, under Schedule 26 of the School Standards and Framework Act 1998.

This report details the main strengths and any areas for improvement identified during the inspection. The judgements included in the report are made in relation to the outcomes for children set out in the Children Act 2004; the National Standards for under 8s day care and childminding; and, where nursery education is provided, the *Curriculum guidance for the foundation stage*.

The report includes information on any complaints about the childcare provision which Ofsted has received since the last inspection or registration or 1 April 2004 whichever is the later.

The key inspection judgements and what they mean

Outstanding: this aspect of the provision is of exceptionally high quality

Good: this aspect of the provision is strong

Satisfactory: this aspect of the provision is sound

Inadequate: this aspect of the provision is not good enough

For more information about early years inspections, please see the booklet *Are you ready for your inspection?* which is available from Ofsted's website: www.ofsted.gov.uk.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.

WHAT SORT OF SETTING IS IT?

West Hants Tennis Club Crèche opened in 1999. It operates from a dedicated room and outside play area within the West Hants Tennis Club, Bournemouth. The crèche is specifically for members of the tennis club whilst they take part in activities on the premises. The crèche have sole use of the designated area.

The crèche is registered to provide care for 15 children aged under five years.

There are currently 168 children on roll. Children attend for a variety of sessions. The crèche supports children who speak English as an additional language.

The crèche opens six days a week all year round from 9.15 to 13.15 Monday to Friday and 9.15 to 12.30 on Saturday. Children may attend for a maximum of two hours within these times.

Five staff work directly with the children, three of whom have early years qualifications.

THE EFFECTIVENESS OF THE PROVISION

Helping children to be healthy

The provision is good.

Children are effectively protected from the spread of infection through good hygiene procedures. Toys and equipment are cleaned regularly. Staff wipe down tables and chairs with anti-bacterial spray on a daily basis. Children follow good hand hygiene procedures. They know and understand about personal care. Staff re-enforce good practice at all times.

Children's care needs are well respected, such as home feeding and sleeping routines. Staff follow and respect parent's wishes in the way children sleep, for example, in their buggy or travel cot. Bottles and snacks are provided by parents and stored safely in the refrigerator.

Children are protected from the sun through use of hats and the careful monitoring of time outside. They are offered drinking water regularly to keep children hydrated and healthy. Children's health needs are met well. All staff are trained to administer first aid, and there is effective documentation in place.

Protecting children from harm or neglect and helping them stay safe

The provision is good.

Children are kept safe in the very secure environment. Visitors to the tennis club are signed in at reception and access to the crèche is secure and well monitored. Evacuation procedures are regularly practiced to ensure the safety of children at all times.

Children's safety is well promoted through clear and regular risk assessments. Children of all ages and abilities are protected from harm by the provision of separate areas for active, mobile and immobile children. They enjoy the security of the fully fenced garden. The risk of injury is minimised by the special outdoor safety surface.

Children benefit from the very high level of staff supervision both inside and out. They use a range of well maintained toys and equipment. These are regularly checked by staff to ensure their continued suitability. Broken and damaged toys are removed and replaced.

Children are protected through detailed child protection procedures. Two staff members have training in child protection, which supports their responsibility to keep

children safe from harm and neglect.

Helping children achieve well and enjoy what they do

The provision is good.

Children freely select from a broad range of well maintained toys and equipment. This encourages children's independence. Floor level toy boxes enable even the youngest child to have freedom of choice. Children enjoy a high level of adult interaction and support which promotes their confidence. Children's play is effectively fostered by well qualified and experienced staff. For example, a member of staff plays 'row the boat' and 'see saw' with a child who giggles and laughs, with excitement and happiness.

Babies benefit from a varied range of indoor sensory play, such as pop-up toys, music boxes, rattles and mobiles. However, the youngest children experience limited visual and sensory resources in the garden area. Babies are engaged effectively by adults who staff use facial expression, tone of voice and gestures. Babies respond positively to the high level of verbal and physical attention provided.

Children's imagination is well fostered, as they enjoy making 'tea and cakes', and handing them round to staff, visitors and other children. Children of all ages are very self assured and have high self esteem. They have good opportunities to explore and experiment with activities such as wet spaghetti and corn flour. Children's communication and language development is fostered through animated story telling. Staff skilfully include all children.

Children's physical development is encouraged through the good opportunities to play outside on a selection of large physical play equipment.

Helping children make a positive contribution

The provision is good.

Children's individual needs are effectively met. Staff know the children well and discuss their daily needs with parents. Children are happy and adapt quickly into the crèche. This is due to a gradual and successful settling in procedure. Children learn to recognise and respect diversity and the wider world through the provision of positive images of cultural diversity and disability.

Children's behaviour is very good. Children learn from the effective role models provided by the staff. They speak to children and to each other with respect and re-enforce good manners. Most children attending are under three and staff use very successful strategies such as praise, encouragement and distraction to promote positive behaviour. A clear behaviour management policy is in place and shared with parents to encourage consistency for children.

Parents are provided with an informative brochure about the setting, including written policies and procedures. Staff keep the parents well informed of how their child's session went. They discuss drinks, snacks, nappies and moods, by informal

discussion when the children are collected. This contributes to the individual needs of the children being met effectively.

Organisation

The organisation is good.

The premises are well organised. Indoor and outdoor space is effectively laid out to maximise play opportunities for children. Documentation, which contributes to children's health, safety and well-being, is in place and is regularly reviewed.

Children are well cared for by an experienced and dedicated team of staff. They have a sound knowledge and understanding of child development. All staff are committed to on-going training which benefits the children. There is a high child: staff ratio. Staff are effectively deployed to provide a high level of care, support and supervision for all children attending. This means that the needs of all the children are met.

There is a secure management structure in place. The tennis club management are very supportive of the needs of the children. They provide additional resources as required. Regular staff appraisals highlight staff training needs.

Improvements since the last inspection

At the last inspection, the registered person agreed to ensure systems to record children's departure were used and clear, and to conduct a risk assessment on the premises. Children's safety is now improved, as signing out systems are now clear and up to date, and an appropriate risk assessment is in place.

They also agreed to ensure that resources which positively reflect cultural diversity and disability were available at each session, and to develop written policies and procedures in line with the National Standards. Children now use an adequate range of multicultural toys and books, as well as those that positively reflect disability. Parents are provided with written policies and procedures in line with the national standards.

Complaints since the last inspection

There are no complaints to report.

THE QUALITY AND STANDARDS OF THE CARE

On the basis of the evidence collected on this inspection:

The quality and standards of the care are good. The registered person meets the National Standards for under 8s day care and childminding.
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WHAT MUST BE DONE TO SECURE FUTURE IMPROVEMENT?

The quality and standards of the care

To improve the quality and standards of care further the registered person should take account of the following recommendation(s):

- develop visual and sensory experiences for children in the garden.

Any complaints about the inspection or the report should be made following the procedures set out in the leaflet *Building better childcare: Compliments and concerns about inspectors' judgements* which is available from Ofsted's website: www.ofsted.gov.uk