

Hawley House

Inspection report

19 Hawley Close
Walsall
WS4 2JF
Tel:

Date of inspection visit: 24th March & 23rd June
2025
Date of publication: 11/09/2025

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Overall summary

We carried out an unannounced visit to Hawley House on 24 March 2025. This was in response to concerns we received that suggested people using the service may be at risk of harm. We then carried out a second unannounced visit on 23 June 2025. The visit on 23 June 2025 was to corroborate evidence submitted by the provider as part of their factual accuracy response to our draft report.

Although 3 young people were living at the service, we established a regulated activity was not being delivered. This meant we were unable to complete an assessment.

We have therefore made this location dormant on our register and will follow our dormancy monitoring procedures. Prior to and following our visit, we shared information about the service with partner agencies and they were made aware that we were unable to assess the safety and quality of care provided to the young people living at Hawley House.

Our inspection team

An inspector and an operations manager carried out the visit on 24 March 2025. An inspector and a senior specialist carried out the visit on 23 June 2025.

Background to Hawley House

Hawley House is a care home that is registered to provide accommodation and personal care to up to 4 young people. At the time of our assessment the young people living at the service were not in receipt of the regulated activity of personal care.