

Cheshire West and Chester Council

Sutton Beeches

Inspection report

Alvanley Road
Great Sutton
Cheshire
CH66 3JZ

Tel: 01513376370

Website: www.cheshirewestandchester.gov.uk

Date of inspection visit:
23 February 2021

Date of publication:
05 March 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Sutton Beeches is a residential home owned and managed by Cheshire West and Chester council. It is a purpose-built facility registered to provide accommodation and personal care to up to 30 people. At the time of this inspection there were six people living at the home.

We found the following examples of good practice.

- The service had procedures and protocols in place which ensured people were admitted into the service and people could visit the service safely in accordance with national guidance.
- People and their relatives were supported to understand the isolation processes and infection prevention and control measures. The service helped to alleviate them feeling lonely by providing access to supervised visiting when government restrictions allowed and video and telephone calls with friends and loved ones. There was dedicated support time from their assigned staff member.
- Staff were supported in isolation/sickness absence by the provider. Staff support and wellbeing was considered and enhanced during the pandemic.
- Personal protective equipment (PPE) was widely available and used correctly and there was an extensive testing program in place for staff, residents and visitors.
- The home was clean and hygienic throughout. Areas in the home had been redesigned to enable effective social distancing.
- Staff were trained in infection prevention and control (IPC) and had frequent refresher training and guidance in COVID-19 guidelines. They had links with the local community trust IPC team for guidance and support.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sutton Beeches

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources in order to develop their approach. The provider's infection prevention and control policy was not up to date and had not been reviewed and revised to reflect current guidance. There was current local and national Covid19 specific guidance available to staff.