

Penrice House (St. Austell) Limited

Penrice House

Inspection report

Porthpean
St Austell
Cornwall
PL26 6AZ

Tel: 0172673067

Date of inspection visit:
15 February 2021

Date of publication:
26 May 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Penrice House is a 'care home' that provides accommodation for a maximum of 29 adults, of all ages with a range of health care needs and physical disabilities. At the time of the inspection there were 22 people living at the service. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Penrice House is near to St Austell which people visit regularly. Penrice House provides accommodation over two floors. Some bedrooms are on the ground floor where communal areas are also present. The remaining bedrooms are on the first floor which is accessed by lifts. Staff continuously monitor people if they remain in their rooms to ensure people's needs are met at all times. People are able to access the garden area.

There was a registered manager in post who was responsible for the day-to-day running of the service. A registered manager is a person who has registered with the Care Quality Commission to manage the service. At the last inspection, in July 2018, the service was rated Good. At this inspection we found the service remained Good.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 February 2021 and was unannounced.

We found the following examples of good practice.

The registered persons had responded appropriately when the service had cases of Covid 19.

Policies and risk assessment processes were well established, and appropriately reviewed.

Testing routines were robust. For example all visitors were tested, and staff and people who used the service received regular testing, and had received the first dosage of vaccine against the virus.

Suitable visiting arrangements, for people's friends and relatives were in place.

The service was very clean, additional cleaning routines were in place, and audit systems were in place

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Further information is in the detailed findings below.

Inspected but not rated

Penrice House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

● Overall we were assured that the provider was preventing visitors from catching and spreading infections. However when the inspector arrived staff members did not complete relevant checks, in line with the service's policy. This was reported to the registered manager who assured us that appropriate guidance would be given to the staff members concerned to ensure this did not happen again.

We have also signposted the provider to resources to develop their approach.

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.