

FitzRoy Support Huws

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Huws is registered to provide accommodation and nursing care for people living with a learning disability, physical disability and/or autistic spectrum disorder. Accommodation is provided in two separate buildings, each of which have separate adapted facilities. Huws was registered for the support of up to 14 people. 13 people were using the service at the time of our inspection.

We found the following examples of good practice.

Government guidance was followed for visitors. Boxes of full Personal Protective Equipment (PPE) were pre-prepared with guidance for visitors, including how to put on, take off and dispose of their PPE safely. Staff were supporting people to have outside and window visits when possible and contact with family by phone and video calls.

Signs had been used on bedroom doors and communal areas to alert staff and people to any infection control risks. This helped staff and people take the right precautions when entering certain parts of the home.

Staff used their knowledge of people to support social distancing. This included supporting people to isolate in their bedrooms and providing and encouraging activities they knew people enjoyed. We observed staff communicating and engaging with people to maintain a calm and supportive atmosphere. This reduced the risk of COVID-19 causing distress for people.

Staffing levels were increased by one nurse per shift, this enabled nursing staff to remain in one building and support the same people. Changes in people's care was communicated electronically to minimise staff contact.

Government guidelines were followed for agency workers providing cover. This meant the registered manager had received assurances that agency staff were not employed to provide care elsewhere.

Staff and people using the service were supported to access regular testing. People were only admitted following a negative test result and isolated in their room for 14 days following admission. The persons support plan was updated to reflect their physical, emotional and social needs during isolation.

Both buildings looked clean, there was one domestic worker employed to clean both buildings over five days. When they were off work, domestic tasks were completed by care staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Huws

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.