

Borough Care Ltd

# Meadway Court

## Inspection report

Bramhall  
Stockport  
Greater Manchester  
SK7 1JZ

Tel: 01614408150  
Website: [www.boroughcare.org.uk](http://www.boroughcare.org.uk)

Date of inspection visit:  
17 February 2022

Date of publication:  
28 March 2022

## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

|                      |                         |
|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|-------------------------|

# Summary of findings

## Overall summary

Meadway Court is a residential care home providing personal care to 39 people at the time of the inspection. The service is registered to support up to 42 people in one adapted building.

We found the following examples of good practice.

There was a plentiful supply of personal protective equipment (PPE) available. We saw PPE being correctly used by staff. Staff had completed training in infection control and hand washing.

Staff and people living at the home took part in a regular programme of testing for COVID-19 and the registered manager had clear oversight of this process. All staff and residents were supported to access COVID-19 vaccinations. All staff were vaccinated in accordance with legal requirements.

Outbreak principles were appropriately implemented to ensure the risk of the spread of COVID-19 was reduced.

There were regular checks in place to ensure that infection control standards were maintained.

The registered manager told us the provider was supportive and accessible for help and support if they needed it and had been in regular contact throughout the pandemic.

The home was clean and hygienic on the day we visited. Cleaning schedules and records were in place, however these did not always reflect that high touch point areas, such as handrails, had been cleaned in line with guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Meadway Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service two hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider had safe systems in place to facilitate and support visiting at the home in line with the national guidance.

We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.