

Mr & Mrs J W Roach

# Hopwood Court

## Inspection report

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Date of inspection visit:  
19 March 2021

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12 April 2021

## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

|                      |                         |
|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|-------------------------|

# Summary of findings

## Overall summary

Hopwood Court provides personal care and accommodation for up to 23 older people, including people who are living with dementia. At the time of the inspection, 20 people were living at the service.

We found the following examples of good practice.

- Staff, visitors and healthcare professionals were required to follow strict processes when entering the home to prevent the introduction of infection.
- A visiting pod was in place, which was accessed through the garden and could only be used through an appointment system.
- New technology had been purchased to support people to communicate with families through video calls on a larger screen.
- The registered manager had good links with the local authority and health care professionals who provided additional support and guidance where required.
- COVID-19 tests were carried out three times a week for staff and monthly for people living at the home.
- Robust cleaning schedules were in place to reduce the risk of infection transmission in the home.
- There was a plentiful supply of Personal Protective Equipment (PPE) for staff to access. Staff had received additional training in infection control and designated areas for donning and doffing (the practice of putting on and removing PPE) had been provided.
- Policies and procedures regarding infection control were regularly reviewed to reflect the latest government guidance. A comprehensive system of monitoring and auditing was in place to oversee the management of infection control at the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hopwood Court

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.