

Your Care Provider Ltd

Richmond Heights

Inspection report

Woodhouse Road
Intake
Sheffield
South Yorkshire
S12 2AZ

Tel: 01142531992

Date of inspection visit:
08 February 2022

Date of publication:
28 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Richmond Heights provides accommodation, nursing and personal care for up to 51 adults, some of whom are living with dementia and/or physical disabilities. There were 51 people residing at Richmond Heights on the day of this inspection.

We found the following examples of good practice.

There were measures in place to prevent any visitors from spreading infection at the entrance and on entering the premises. These included well-stocked supplies of PPE and hand sanitisers throughout the building.

Staff supported people to minimise close physical contact with others and to maintain social distancing wherever possible.

People living at Richmond Heights and staff were tested regularly in line with government guidance. People were supported to self-isolate as appropriate.

The premises were clean and well maintained. The registered manager was in the process of developing enhanced cleaning schedules.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Richmond Heights

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- Visiting was taking place in accordance with the current government guidance.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.