

M Power Limited

M Power Limited - 22a Bromley Road

Inspection report

Catford
London
SE6 2TP

Tel: 02086906681

Website: www.eleanorhealthcaregroup.co.uk/our-services/care-homes/m-power/

Date of inspection visit:
18 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

M power Limited – 22a Bromley Road is a care home which provides accommodation and support for up to 11 people with learning disabilities and/or autistic people. At the time of our inspection 11 people were using the service.

We found the following examples of good practice.

The provider had adapted the visitors' protocol as government guidelines changed. Visiting relatives were asked to complete a COVID-19 test, wear appropriate [personal protective equipment] PPE and follow hand hygiene procedures before entering the service.

The provider supported people to adhere to self-isolation guidelines when they had a positive COVID-19 test result. The provider had plans in place to ensure people could continue to access their local community safely during the pandemic.

New admissions to the service were managed safely. New residents were given a COVID-19 test before being living at the service.

The provider ensured there was an adequate supply of PPE and staff received ongoing infection control and prevention training. The registered made regular checks to ensure staff used continued to use PPE appropriately.

The service was taking part in regular COVID-19 testing for people and staff in line with current government guidance.

The service was kept clean and hygienic. There were regular checks and audits of the service to ensure high standards of hygiene were maintained.

The registered manager was supported in their role by senior managers within the organisation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was not fully meeting the requirement to ensure visiting professionals were vaccinated against COVID-19. We found the service did not have effective measures in place to make sure this requirement was being met as there were not always records kept of the vaccination status of visiting professionals. We raised this with the provider and they have updated their procedure to ensure staff record the vaccination status of all eligible people entering the care home.