

Arterne Care Limited

Thornbury Villa

Inspection report

128 Peverell Park Road
Peverell
Plymouth
Devon
PL3 4NE

Tel: 01752262204

Date of inspection visit:
21 April 2021

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11 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Thornbury Villa is a residential care home for up to 14 older people. During this inspection, 14 people were living at the service.

The home changed ownership on the 01 February 2020, and this was their first inspection.

We found the following examples of good practice:

People were being looked after by staff who understood the importance of keeping people safe from Covid 19. The provider's policies and training programme supported this.

There was a good stock of PPE which was worn and disposed of appropriately. People and staff were tested in line with government guidance. Staff who had been on leave were required to prove a negative test result before coming back into the building. All staff and people had been vaccinated.

All visitors, including family, professionals and contractors, had to evidence being Covid free before entering the building. Lateral flow tests (the test that takes 30 minutes to give a result) were completed, temperatures were taken and, they were asked for any signs and symptoms. PPE was provided to ensure they could complete their visit safely.

Thornbury Villa is a small premises and thought had been given to ensure people could socially distance and receive visits in line with current guidance. People chose who they wanted as their nominated visitors. Individual visiting risk assessments were completed with each person and, visiting arranged in people's own rooms, the conservatory and/or garden.

The provider has employed an activity coordinator to ensure there was a member of staff available to be with people to keep them occupied.

There was enhanced cleaning to ensure that the home was clean and extra measures put in place after visiting took place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Thornbury Villa

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 21 April 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.