COMPANY REGISTRATION NUMBER 04389243

HILLINGDON CROSSROADS
- CARING FOR CARERS

FINANCIAL STATEMENTS

31 MARCH 2011

Charity Number 1091464

ABBOTS
Chartered Certified Accountants & Statutory Auditor
Printing House,
66 Lower Road,
Harrow,
HA2 0DH

HILLINGDON CROSSROADS - CARING FOR CARERS

FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

CONTENTS **PAGE**

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT

YEAR ENDED 31 MARCH 2011

The trustees, who are also directors for the purposes of company law, present their report and the financial statements of the charity for the year ended 31 March 2011.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered charity name	Hillingdon Crossroads - Caring for Carers
Working name	Crossroads Care Hillingdon
Charity registration number	1091464
Company registration number	04389243
Registered office	21 Windsor Street Uxbridge Middlesex UB8 1AB

THE TRUSTEES

The trustees who served the company during the period were as follows:

Ms. M. E. Edmonds
Miss. P. Irons
Mr. M. V. Ellis (reappointed 31/08/10)
Mr. C. Moore
Mr. K. Nettleton
Mr. D. F. Butters
Mr. J. Major
Mr. A. J. Newman
Mr. J. O'Connor
Mr. S. Otter

Mr. A. J. Newman was appointed as a trustee on 8 March 2011.
Mr J. O'Connor was appointed as a trustee on 11 February 2011.
Mr. S. Otter was appointed as a trustee on 11 January 2011

Secretary	Ken Nettleton
Chief Officer	Carole Henderson (left post 30/04/11)
Auditor	Abbots Chartered Certified Accountants & Statutory Auditor Printing House, 66 Lower Road, Harrow, HA2 0DH.
Bankers	LLoyds Bank Plc 25 High Street Shepherds Bush London, W12 5RT The Manager

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT *(continued)*

YEAR ENDED 31 MARCH 2011

STRUCTURE, GOVERNANCE AND MANAGEMENT

Status:
Hillingdon Crossroads - Caring for Carers was established in 1980 to provide support for carers. On the 7th March 2002 it was incorporated as a Company Limited by Guarantee, but did not begin trading until taking over the assets and liabilities of Crossroads - Caring for Carers (Hillingdon) on the 1st April 2002. From 3rd August 2009, the working name became Crossroads Care Hillingdon.

Principal Activity
The principal activity of the company during the year was to relieve the stresses experienced by carers, children and adults who have care needs, as a result of disability, illness or age by offering a practical help and support service through the provision of community based Carer Support Workers.

Crossroads Care Hillingdon is a specialist voluntary organisation providing support to carers and the people they care for primarily in their home, to allow carers time to be by themselves

Governing Document:
The charity is governed by the Memorandum and Articles of Association adopted on 26th August 2008. It is a charity registered with the Charity Commission. The Board of Trustees have the power to appoint Trustees, as it considers fit to do so.

Recruitment and appointment of Trustees:
Trustees are elected by the membership at the Annual General Meeting in accordance with such procedures as may be adopted by the Board of Trustees from time to time, provided that such procedures allow every member of the Company to stand for election and to vote. No person may be appointed as a trustee unless he/ she has attained the age of 18 years. No Trustee can serve for more than a continuous period of 6 years except by special resolution of the Board of Trustees to the contrary.

Trustee induction and training:
New trustees undergo an orientation to brief them on their legal obligations under charity and company law, the content of the Memorandum and Articles of Association, the Board and decision making processes, the business plan and recent financial performance of the charity. As part of the induction they meet key employees and other trustees. Trustees are given codes of practice and conduct that they have to sign up to when they become members of the charity. They are informed about any mandatory training that is required annually

Organisational Structure of the Charity:
The Board of Trustees, which can have up to 12 members, administers the charity. The Board meets bi-monthly to discuss development, membership, finance and audit. A Chief Executive is appointed by the Trustees to manage the day to day operations of the charity. To facilitate effective operations, the Chief Executive has delegated authority, within terms of delegation approved by the Trustees, for the operational matters including finance, employment and carer related activities.

Legal Status:
The charity is a company limited by guarantee, not having share capital. Trustees have agreed to contribute £5.00 in the event of the charity winding up. The charity has taken up professional indemnity insurance to protect itself and the trustees from loss arising from the neglect or default of its trustees or employees.

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT *(continued)*

YEAR ENDED 31 MARCH 2011

Related Parties:
Crossroads Care Hillingdon is a member of the Crossroads Association. As a member of the Association, Hillingdon Crossroads works within a national framework of policies, procedures and an internal quality assurance programme. In addition, support, advice and guidance are available from the Association on all areas of operational activity.

OBJECTIVES AND ACTIVITIES
Crossroads Care Hillingdon is committed to providing practical support primarily in the home in order to enable carers to have a break from their caring responsibilities. In providing this service to carers, Crossroads Care Hillingdon may provide a personal care service to people with care needs (service user) and will ensure that the provision of such personal care is user led.

The Charity's objectives, as defined in our Memorandum and Articles of Association and approved by the Charity Commission are:

- To relieve the stresses experienced by carers and beneficiaries, children and adults who have care needs as a result of disability, illness or age, by offering a respite service through the provision of community based support workers in the London Borough of Hillingdon.

By providing such relief, we seek to avoid the situation in which the stress to which carers are exposed reached a point where admission of the person being cared for to hospital or residential care becomes necessary. In doing this, we see our role as complementing, not replacing, other sources of support for carers, whether or not voluntary, and we strive for a high standard of care.

Crossroads Mission Statement

- Crossroads promotes, offers, supports and delivers high quality services for carers and people with care needs.
- Crossroads is committed to treating carers and people with care needs with respect and sensitivity, recognising the dignity and value of each person for whom a service is provided. Confidentiality will be maintained at all times.
- Carers and people with care needs will be supported in exercising self-determination, making choices and maintaining their independence.
- Services offered will be flexible to meet the needs of each carer and each person with care needs.
- Carers and people with care needs will be involved and consulted about the support provided by Crossroads.
- Crossroads will respect the privacy and personal choice of lifestyles, customs, culture, values and spiritual beliefs of each person for whom a service is provided.
- Crossroads is committed to the principle of equal opportunity, regardless of race, gender, marital status, sexual orientation, age, ethnic origin, disability or religion, both in the provision of our services and in employment practices.
- Crossroads is committed to responding to the diversity of the needs presented and developing appropriate quality services.
- Crossroads is committed to working in partnership with other organisations in the interests of carers and people with care needs.

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT *(continued)*

YEAR ENDED 31 MARCH 2011

ACHIEVEMENTS AND PERFORMANCE
Crossroads Care Hillingdon employ staff as Care Support Workers, trained to a very high professional standard (many have NVQ Level 2 Health & Social Care and NVQ Level 3 Children & Young People) to meet the individual and specialist needs of those we provide a service for. Our quality as an organisation continues to be assured and rated by the Care Quality Commission (CQC), our own Crossroads Association (via CROQUET audit) and the British Assessment Bureau (ISO 9001). Most importantly, our quality as rated by our customers in our annual survey again is considered 'excellent' 'great' and 'cannot be bettered'. In terms of supported care hours, despite a slow start to the year after the changeover to the new LBH contract, we were able to deliver as many care hours as the Local Authority required and many more besides to our many (and increasing numbers of) self-funded customers. Our service quality and established reputation has proved a major factor in our performance this year.

CHAIRMAN'S REPORT ON BEHALF OF THE TRUSTEES/DIRECTORS
It gives me great pleasure to report on behalf of the Board of Trustees/Directors. I am pleased to report that once again, despite the economic difficulties faced by the country, we have had a good year in providing high quality care to carers in Hillingdon. This would not have been possible without continued financial support from the London Borough of Hillingdon.

At the beginning of 2010/11, we commenced our new contract arrangement with the London Borough of Hillingdon, having secured only 1 of 3 potential tenders - this represented a considerable reduction of income against the previous service agreement and required a number of our established customers to move to alternative suppliers. After an initial 'settling-in' period for this contract, referrals for our services increased during the year. Alongside this a good number of customers chose to stay with our services as self-funded customers - we are indebted to their loyalty. By the end of the year we had supported over 140 carers and the people they care for (versus 190 in 2009/10).

In line with our reduced income, we took steps from the beginning of 2010/11 to correspondingly reduce our outgoings for the year. As can be seen from the statement of accounts we were very largely successful in achieving this balance with a resultant small loss on the year able to be covered by our reserves. Throughout 2010/11 and subsequently, we continue to seek further cost reductions and efficiencies whilst still preserving our high quality service deliveries.

Whilst we all live in an uncertain financial world, we look forward to 2011/12 with a great deal more certainty than at this time last year. We have managed to accommodate a significant change in our finances (possibly the biggest in 30 years) and shown ourselves to be flexible and responsive. We are very confident of our services and our wonderful staff. Our customers constantly reaffirm that we are doing the right things to enable them as carers and also those they care for to live happier, healthier and more fulfilled lives.

We are not complacent about the future, but we believe it holds more opportunities than challenges Already in 2011/12 we have determined a Business Plan for the next two years and set ourselves a number of objectives, both in terms of increased income and further efficiencies, which we believe are important for a sustained future.

I would like to conclude this report with my sincere thanks to everyone who make up the Crossroads Care Hillingdon family - our dedicated Care Support Workers, our wonderful office team and not forgetting my very supportive fellow Trustees/Directors.

PAULINE S IRONS
CHAIR OF TRUSTEES

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT *(continued)*

YEAR ENDED 31 MARCH 2011

FINANCIAL REVIEW

Treasurers Report
The funding of the charity is provided mainly by a residual grant from the London Borough of Hillingdon and payments for care provided under a tender contract. This income is not adequate to cover expenditure so we continue to make a charge, below cost, for services provided to clients. There is also some income from donations and interest on bank accounts.

Care is provided in clients' homes by Care Service Workers who are paid at the local authority rates. This is the main item of expenditure, together with management support, training and office costs.

Reserves policy:
The accounts for the financial year 2010/2011 show a shortfall of £13,044 which is deducted from reserves. These reserves are still maintained above the target level equivalent to at least three months' expenditure to provide sufficient resources to meet temporary adverse conditions.

Investment Powers
The main purpose of the charity is to apply its income to meet its objectives. To the extent that funds await application they may be invested at the Directors discretion. The Directors need the funds to be readily available but also desire a return on the capital. They feel that a bank deposit account is the best way to meet these criteria.

Financial Controls
The trustees actively review the major risks which the charity faces on a regular basis and believe that maintaining the reserves at the current levels, combined with annual review of the controls over key financial systems, will provide sufficient resources in the advent of adverse conditions. The trustees have also examined other operational and business risks faced by the charity and confirm they have established systems to mitigate the significant risks.

PLANS FOR FUTURE
The charity plans to carry on providing the services detailed in the objectives and activities, aiming to maintain and if possible increase the amount of carer hours that we are providing, enabling carers to have more time to themselves and enabling them to continue caring for their loved ones within their homes.

Small Companies Provisions
This report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

K Nettleton

KEN NETTLETON
TREASURER

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT *(continued)*

YEAR ENDED 31 MARCH 2011

GOING CONCERN
2010/11 was a year of considerable financial change for the charity, but a year that we have successfully responded to. We are indebted to London Borough of Hillingdon Community Resources for continuing to support us with an annual grant. Our current grant takes us through to March 2012 and we are in the process of applying for support for a further year - the outcome will not be known until December 2011. We are further supported by our 3 year service contract for the over 65 age group, which continues until March 2013. In addition we have built a substantial base of self-funded customers which continues to grow and could further increase as personalised budgets are implemented.

Our reserves stand at £195,224 at 31st March 2011 and we believe that by continued vigilance in seeking efficiencies in our expenditure and using the reserves we can ensure that the charity will continue offering services at least until 31st March 2013. We have developed a two year Business Plan with a number of key income and expenditure objectives. We also hope that we will be awarded funding to allow the charity to continue its work, achieve its objectives and reach out to more carers in Hillingdon.

We therefore feel that the charity has adequate resources and reserves to continue in operational existence for at least 18 months from the date of approval of the balance sheet. Accordingly, we have continued to adopt the going concern basis in preparing the annual report and accounts.

RESPONSIBILITIES OF THE TRUSTEES
The trustees (who are also the directors of Hillingdon Crossroads - Caring for Carers for the purposes of company law) are responsible for preparing the Trustees Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation
- have due regard to guidance published by the Charity Commission including public benefit guidance under section 4 of the Charities Act 2006.

HILLINGDON CROSSROADS - CARING FOR CARERS

TRUSTEES ANNUAL REPORT *(continued)*

YEAR ENDED 31 MARCH 2011

RESPONSIBILITIES OF THE TRUSTEES *(continued)*

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

AUDITOR
Abbots are deemed to be re-appointed under section 487(2) of the Companies Act 2006.

Registered office:
21 Windsor Street
Uxbridge
Middlesex
UB8 1AB

Signed on behalf of the trustees

....
PAULINE IRONS
CHAIRMAN

13 September 2011

HILLINGDON CROSSROADS - CARING FOR CARERS

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF HILLINGDON CROSSROADS - CARING FOR CARERS *(continued)*

YEAR ENDED 31 MARCH 2011

We have audited the financial statements of Hillingdon Crossroads - Caring for Carers for the year ended 31 March 2011 on pages 10 to 17, which have been prepared on the basis of the accounting policies set out on pages 12 to 13.

This report is made solely to the charity's trustees, as a body, in accordance with section 43 of the Charities Act 1993 and regulations made under section 44 of that Act. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and the charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND AUDITORS

The responsibilities of the trustees (who also act as directors of Hillingdon Crossroads - Caring for Carers for the purposes of company law) for preparing the Trustees Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and for being satisfied that the financial statements give a true and fair view are set out in the Statement of Responsibilities of the Trustees on pages 6 to 7.

The trustees have elected for the financial statements to be audited in accordance with the Charities Act 1993 rather than the Companies Act 2006. Accordingly we have been appointed as auditors under section 43 of the Charities Act 1993 and report in accordance with regulations made under section 44 of that Act.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland).

We report to you our opinion as to whether the financial statements give a true and fair view and have been prepared in accordance with the Companies Act 2006. We also report to you if, in our opinion, the information given in the Trustees Annual Report is not consistent with those financial statements, if the charity has not kept adequate accounting records, if the charity's financial statements are not in agreement with these accounting records and returns, or if we have not received all the information and explanations we require for our audit.

We read the Trustees Annual Report and consider the implications for our report if we become aware of any apparent misstatements within it.

BASIS OF AUDIT OPINION

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

HILLINGDON CROSSROADS - CARING FOR CARERS

INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF HILLINGDON CROSSROADS - CARING FOR CARERS *(continued)*

YEAR ENDED 31 MARCH 2011

OPINION
In our opinion:

- the financial statements give a true and fair view, in accordance with United Kingdom Generally Accepted Accounting Practice, of the state of the charity's affairs as at 31 March 2011 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended; and

- the financial statements have been prepared in accordance with the Companies Act 2006.

- the information given in the Trustees Annual Report is consistent with the financial statements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION
We have nothing to report in respect of the following matters where the Charities Act 1993 requires us to report to you if, in our opinion

- the information given in the Trustees' Annual Report is inconsistent in any material respect with the financial statements; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we required for our audit.

ROSA MARIA GARCIA NUNEZ
(Senior Statutory Auditor)
For and on behalf of
ABBOTS
Chartered Certified Accountants
& Statutory Auditor

Printing House,
66 Lower Road,
Harrow,
HA2 0DH.

13th September 2011

HILLINGDON CROSSROADS - CARING FOR CARERS

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING THE INCOME AND EXPENDITURE ACCOUNT)

YEAR ENDED 31 MARCH 2011

	Note	Total Funds 2011 £	Total Funds 2010 £
INCOMING RESOURCES			
Incoming resources from generating funds:			
Voluntary income	2	149,063	366,328
Activities for generating funds	3	188,138	109,145
Investment income	4	921	1,507
TOTAL INCOMING RESOURCES		338,122	476,980
RESOURCES EXPENDED			
Charitable activities	5/6	(342,914)	(473,976)
Governance costs	7	(8,252)	(10,024)
TOTAL RESOURCES EXPENDED		(351,166)	(484,000)
NET OUTGOING RESOURCES FOR THE YEAR/NET EXPENDITURE FOR THE YEAR	9	(13,044)	(7,020)
RECONCILIATION OF FUNDS			
Total funds brought forward		208,268	215,287
TOTAL FUNDS CARRIED FORWARD		195,224	208,267

The Statement of Financial Activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities.

HILLINGDON CROSSROADS - CARING FOR CARERS

BALANCE SHEET

31 MARCH 2011

	Note	2011 £	2011 £	2010 £
FIXED ASSETS				
Tangible assets	11		828	3,256
CURRENT ASSETS				
Debtors	12	33,430		18,160
Cash at bank and in hand		187,727		226,381
		221,157		244,541
CREDITORS: Amounts falling due within one year	13	(26,761)		(39,530)
NET CURRENT ASSETS			194,396	205,011
TOTAL ASSETS LESS CURRENT LIABILITIES			195,224	208,267
NET ASSETS			195,224	208,267
FUNDS				
Unrestricted income funds	15		195,224	208,267
TOTAL FUNDS			195,224	208,267

The trustees are satisfied that the company is entitled to exemption from the provisions of the Companies Act 2006 (the Act) relating to the audit of the financial statements for the year by virtue of section 477(2), and that no member or members have requested an audit pursuant to section 476(1) of the Act. However it is required to have a statutory audit under the Charities Act 1993.

The trustees acknowledge their responsibilities for:

(i) ensuring that the company keeps adequate accounting records which comply with section 386 of the Act, and

(ii) preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial year and of its profit or loss for the financial year in accordance with the requirements of section 393, and which otherwise comply with the requirements of the Act relating to financial statements, so far as applicable to the company.

These financial statements were approved by the members of the committee on the 13th September 2011 and are signed on their behalf by:

PAULINE IRONS
CHAIRMAN

Company Registration Number: 04389243

The notes on pages 12 to 17 form part of these financial statements.

HILLINGDON CROSSROADS - CARING FOR CARERS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

1. ACCOUNTING POLICIES

Basis of accounting
The financial statements have been prepared under the historical cost convention and in accordance with applicable United Kingdom accounting standards, the Statement of Recommended Practice "Accounting and Reporting by Charities" issued in March 2005 (SORP 2005) and the Companies Act 2006.

The going concern basis has been used.

The going concern basis has been applied on the basis that the charity expects to carry on providing its services until at least March 2013. This is based on the available funding, use of reserves and continued efficiencies in costs.

Cash flow statement
The trustees have taken advantage of the exemption in Financial Reporting Standard No 1 (revised) from including a cash flow statement in the financial statements on the grounds that the company is small.

Fund accounting
Unrestricted funds are available for the use at the discretion of the trustees in furtherance of the general objectives of the charity.

Incoming resources
Voluntary income including donations, subscriptions and grants that provide core funding or are of a general nature are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability. Grant income is recognised in the period for which it is granted. Membership and donation income is included in voluntary income on an annual basis.

Income from charitable activities are charges for services the charity provides and is recognised when earned (as the services are provided).

Legacy income represents income remitted to the charity in the financial year.

Investment income is recognised on a receivable basis

Resources expended
Expenditure is recognised on an accruals basis as liabilities are incurred.

Costs of generating funds comprise the costs associated with attracting voluntary income.

Charitable expenditure comprises those costs incurred by the charity in the delivery of the service they provide. It includes both costs that can be allocated directly to the service and those costs of an indirect nature necessary to support it.

Governance costs include those costs incurred in the governance of the charity and its assets and are primarily associated with constitutional and statutory requirements. These include the audit fees and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the statement of financial activities on a basis designed to reflect the use of resource.

The accounts have been prepared on the accrual basis, which is consistent with the previous year's accounts.

HILLINGDON CROSSROADS - CARING FOR CARERS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

1. **ACCOUNTING POLICIES** *(continued)*

Fixed assets
All fixed assets are initially recorded at cost. The charity has a policy of not capitalising any items below £500.

Depreciation
Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that asset as follows:

Office equipment - 33.33% straight line

Operating lease agreements
Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight line basis over the period of the lease.

2. **VOLUNTARY INCOME**

	Unrestricted Funds £	Total Funds 2011 £	Total Funds 2010 £
Donations			
Donations	2,465	2,465	6,725
Subscriptions	–	–	90
Online filing incentive	–	–	75
Interest received on PAYE	–	–	3
Grants receivable			
LBH Carers Grant	–	–	124,250
LBH Community Resources	146,598	146,598	146,598
LBH Social Services	–	–	88,587
	149,063	149,063	366,328

3. **INCOMING RESOURCES FROM ACTIVITIES FOR GENERATING FUNDS**

	Unrestricted Funds £	Total Funds 2011 £	Total Funds 2010 £
Fundraising events	–	–	1,238
Charges for service - other	111,160	111,160	107,907
Charges for service - LBH Adult Social Care	76,978	76,978	–
	188,138	188,138	109,145

HILLINGDON CROSSROADS - CARING FOR CARERS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

4. INVESTMENT INCOME

	Unrestricted Funds	Total Funds 2011	Total Funds 2010
	£	£	£
Bank interest receivable	921	921	1,507

5. COSTS OF CHARITABLE ACTIVITIES BY FUND TYPE

	Unrestricted Funds	Total Funds 2011	Total Funds 2010
	£	£	£
Charitable activity	334,501	334,501	466,510
Support costs	8,413	8,413	7,466
	342,914	342,914	473,976

6. COSTS OF CHARITABLE ACTIVITIES BY ACTIVITY TYPE

	Activities undertaken directly	Support costs	Total Funds 2011	Total Funds 2010
	£	£	£	£
Charitable activity	334,501	8,413	342,914	473,976

7. GOVERNANCE COSTS

	Unrestricted Funds	Total Funds 2011	Total Funds 2010
	£	£	£
Audit fees	6,259	6,259	5,773
Legal fees & professional fees	956	956	2,582
Costs of trustees' meetings	1,037	1,037	1,669
	8,252	8,252	10,024

8. ANALYSIS OF SUPPORT COSTS

	Unrestricted funds	Total 2010
	£	£
Premises costs	382	451
Payroll costs	1,579	1,265
Depreciation	3,622	5,701
Bank charges	29	49
Funds misappropriated	2,801	–
	8,413	7,466

HILLINGDON CROSSROADS - CARING FOR CARERS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

9. NET OUTGOING RESOURCES FOR THE YEAR

This is stated after charging:

	2011	2010
	£	£
Depreciation	3,622	5,701
Auditors' remuneration:		
- audit of the financial statements	6,259	5,773

10. STAFF COSTS AND EMOLUMENTS

Total staff costs were as follows:

	2011	2010
	£	£
Wages and salaries	256,576	374,663
Social security costs	16,796	25,975
	273,372	400,638

Particulars of employees:
The average number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	2011	2010
	No	No
Number of care attendants	24	27
Number of administrative staff	3	4
	27	31

No employee received remuneration of more than £60,000 during the year (2010 - Nil).

11. TANGIBLE FIXED ASSETS

	Equipment
	£
COST	
At 1 April 2010	19,687
Additions	1,194
At 31 March 2011	20,881
DEPRECIATION	
At 1 April 2010	16,431
Charge for the year	3,622
At 31 March 2011	20,053
NET BOOK VALUE	
At 31 March 2011	828
At 31 March 2010	3,256

HILLINGDON CROSSROADS - CARING FOR CARERS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

12. DEBTORS

	2011	2010
	£	£
Trade debtors	1,117	2,970
Gift Aid recoverable	534	124
Services charged to clients	27,909	8,949
Prepayments	3,870	6,117
	33,430	18,160

13. CREDITORS: Amounts falling due within one year

	2011	2010
	£	£
Trade creditors	2,364	4,431
Taxation and social security	7,312	7,369
Accruals	17,085	27,730
	26,761	39,530

14. COMMITMENTS UNDER OPERATING LEASES

At 31 March 2011 the company had annual commitments under non-cancellable operating leases as set out below.

	2011		2010	
	Land and buildings	Other items	Land and buildings	Other items
	£	£	£	£
Operating leases which expire:				
Within 2 to 5 years	11,350	776	11,350	776

15. UNRESTRICTED INCOME FUNDS

	Balance at 1 April 2010	Incoming resources	Outgoing resources	Balance at 31 March 2011
	£	£	£	£
General Funds	208,268	338,122	(351,166)	195,224

16. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Tangible fixed assets	Net current assets	Total
	£	£	£
Unrestricted Income Funds	828	194,396	195,224
Total Funds	828	194,396	195,224

HILLINGDON CROSSROADS - CARING FOR CARERS

NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2011

17. TRANSACTIONS WITH THE TRUSTEES

No trustees received any remuneration during the year. No trustees were reimbursed out of pocket expenses during the year (2010 - £nil).